

All orders placed assume that the customer is in full agreement of the *Lite-netics, LLC* Warranty and Returns Policy below, please understand and abide by the written guidelines for all returns.

Limited Warranty Policy

Lite-Netics, LLC guarantees all of our products to be free of defects and workmanship for a period of 60 days from the date of shipment. *Lite-netics, LLC* assumes no responsibility in any event for payment or incidental consequential damages, of property. These products may present possible shock or fire hazard if not installed properly. This warranty is voided for products not installed according to current local codes and/or the National Electrical Code.

Return Policy

- Customers are required to email for a return authorization. Products shipped back without authorization will be held for pickup.
- When returning products please include the *Lite-Netics, LLC*. Item Return Form. All items *must* be returned with this form.
- Products returned through no fault of *Lite-netics, LLC*, will be subject to a 20% restocking charge.
- All returns must be shipped prepaid and goods *must* be in unused resalable condition in the original packaging.
- Products that are returned through no fault of *Lite-netics, LLC*, will be the sole responsibility of the customer for shipping the items back to us.
- When a package is returned shipped, it is highly recommended, using a carrier that will track your package to ensure its' safe return.
- Absolutely **NO RETURNS** after fourteen (14) days for any non-defective products
- If damage occurs during shipping, you must notify the freight carrier immediately for any compensation. *Lite-netics, LLC* will not be held responsible for any reason for any damage that occurs during shipment.
- It is imperative that you keep all packing material and the box that all merchandise was shipped in for a thorough inspection; failure to do so will result in a rejected claim by the carrier.
- **Exceptions:** If *Lite-netics, LLC* ships a product in error, this will be our responsibility to correct the issue at no expense to the customer.
- **NO RETURNS AFTER CHRISTMAS- NO EXCEPTIONS**

Print Name

Title

Signature

Date

